Service Definition

**Family Support and Training/ Family Partner**

The service definition for Family Support and Training includes the following components billed in 15-minute increments.

* Engage the parent/caregiver in activities in the home and community that are designed to address one or more goals on the youth’s treatment plan or ICP.
* Assist parent/caregiver in meeting the needs of the youth through educating, supporting, coaching, modeling and guiding
* Teach parent/caregiver how to network/link to community resources and treatment providers
* Teach parent/caregiver how to advocate for services and resources to meet the youth’s needs
* Guide and support linkage to individual, peer/parent support and self-help groups for parent/caregiver
* Participate on Care Planning Team (CPT) and attend CPT meetings
* Direct time with providers (e.g., attendance at IEP, hospital discharge, treatment team, and other meetings)
* Discharge planning
* Telephone support for parent/caregiver
* Collateral contacts (phone and face-to-face)
* Member transportation provided by Family Support and Training Partner
* Documentation (time spent completing required paperwork as outlined in the Performance Specifications)

The following activities are included in the rate and are not billable as separate units:

* Supervision
* Utilization review with payer
* Administrative paperwork as required by host agency
* Translation services
* Participation in *System of Care* committee meetings
* Staff travel time
* Training
* Internal consultations with staff persons within the same program
* Waiting for a parent who has not shown for an appointment, known as family outreach.