



You can get this information in large print and braille.

Call **(800) 841-2900** from Monday through Friday,
8:00 A.M. to 5:00 P.M. **TDD/TTY: 711.**

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«FirstName MiddleName LastName Suffix»
«Designated Recipient Fragment»
«Organization Name»
«Address Line 1»
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«City, State Zipcode»

August 1, 2026

Dear member,

In 2027, we may need to get more information from you about how much you work, volunteer, or attend school.

That's because starting on January 1, 2027, the Trump Administration will require certain MassHealth members to work, be enrolled in school, or volunteer to keep their MassHealth coverage.

PLEASE READ: This notice contains important information to help you keep your coverage.

Here's what you need to know.

These new federal work and education requirements will affect the following members.

- Members who are age 19 to 64 and are not disabled
- Members who are age 19 to 64 who do not have children younger than 14

If you are subject to these federal work and education requirements and do not meet them, you may lose your health care coverage. If you are eligible for MassHealth but are denied coverage because you didn't meet work and education requirements, you will also not be eligible for subsidized coverage through the Massachusetts Health Connector.

It's very important for you to understand and follow the new rules if you want to keep your MassHealth coverage.

If you lose MassHealth because you did not meet work and education requirements, you can apply again at any time.

What you can do now.

- Make sure we have your mailing address, cell phone number, and email address.
- Learn more about these changes and how they may impact you or your family at **[Mass.gov/MassHealthMemberChanges](https://www.mass.gov/MassHealthMemberChanges)**.

What are work and education requirements and when do they begin?

Work and education requirements are a new policy required by the federal government and begin on January 1, 2027.

If you need to meet federal work and education requirements, you will not be affected until your first renewal of 2027, or if you experience changes that impact your coverage. Impacted members are required to meet work and education requirements **for one month between their last renewal and their next renewal**.

MassHealth members can meet work and education requirements in any of the following ways.

- Work for 80 or more hours per month (this can include unpaid work or work done for goods or services)
- MassHealth determines your income to be \$580 or more per month, no matter the number of hours worked (seasonal workers can also earn an average of \$580 per month over a six-month period)
- Volunteer for 80 hours or more per month with a non-partisan public or nonprofit organization. This could include, for example, volunteering at a soup kitchen or assisting at a blood drive.
- Participate in an approved job training program (that helps you learn skills to get a job) for at least 80 hours per month
- Be enrolled in an educational program, such as high school, a GED program, community college, or university or four-year college, at least half-time
- Do a total of work, volunteer, work program, or school for 80 or more hours per month

Who has to meet work and education requirements?

Certain MassHealth members who are age 19 to 64, not pregnant, without children younger than 14, or without a disability, may have to comply with work and education requirements unless these members meet an exemption.

Are there exemptions from work and education requirements?

Yes. You are exempt if the below describes you at your renewal, or at any time since your last renewal.

- You are 65 years old or older
 - You are 18 years old or younger
 - You are pregnant or less than 12 months postpartum, regardless of pregnancy outcome
 - You are a parent who provides care to your child who is younger than 14 or is a disabled individual
 - You are a guardian of a child who is younger than 14 or a disabled individual
 - You are a “caretaker relative,” meaning you are related to and are the primary caregiver for a child who is younger than 14 or a disabled individual who lives with you.
 - You are a “family caregiver,” meaning you:
 - Live with and provide regular care to a child who is younger than 14 or a disabled individual;
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- Are related to and provide regular care to a child who is younger than 14 or a disabled individual; or
- Provide at least 80 hours of care a month to a child who is younger than 14 or a disabled individual
- You are eligible for Medicare Part A
- You are enrolled in Medicare Part B
- You are younger than 26 and had Medicaid when you aged out of foster care
- You are living with one of the following conditions:
 - a disability that seriously limits your ability to do a daily task (such as bathing, dressing, eating) without help
 - an alcohol or drug addiction
 - a serious mental health condition (such as schizophrenia or major depression)
 - a serious or complex condition (such as cancer or heart failure) that requires frequent medical care
 - blindness or disability based on Social Security rule
- You receive Transitional Aid to Families with Dependent Children (TAFDC) cash help and are meeting TAFDC work rules
- You served in the U.S. Armed Forces and have a total disability rating from the Department of Veterans Affairs (VA)
- You are a member of a household that gets Supplemental Nutrition Assistance Program (SNAP) benefits and DTA told you that you must meet work rules
- You participate in certain substance use disorder treatment and rehabilitation programs
- You are an inmate of a public institution, or you were an inmate in the previous three months
- Certain American Indians or Alaska Natives

What can I do now?

Let MassHealth know if any of your circumstances have changed, like pregnancy, immigration status, disability status, or changes to your household.

It is also important to update your contact information, like your address and phone number.

You can send information in the following ways.

1. **Online:** The fastest way to send proof is online. Log in to www.mahealthconnector.org to review your household's information and make changes.
 2. **Fax:** 1-857-323-8300
 3. **Mail:** Commonwealth of Massachusetts,
Health Insurance Processing Center
PO Box 4405
Taunton, MA 02780-0419
 4. **Call: (800) 841-2900.** TDD/TTY: 711.
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To prepare for 2027, we encourage you to keep track of any work, community service, work program, or school hours you complete each month. Start now so you will be ready to show you meet the work and education requirements when it's time to renew your coverage. Also, we encourage you to gather important medical or legal documents in case you need to show MassHealth that you qualify for an exemption.

How do I prove I am meeting work and education requirements?

First, MassHealth will check our records and data sources to see if we have information that you are exempt from or meeting requirements. If we do not have enough information, we will ask you for more information as part of your renewal. In some cases, we may ask you to send us additional proof that you are exempt from or meeting work and education requirements.

What if I have questions?

To keep up to date with federal changes that may impact you or your family, visit **[Mass.gov/MassHealthMemberChanges](https://www.mass.gov/MassHealthMemberChanges)**.

If you have questions or need more information on your MassHealth enrollment, go to **[mass.gov/masshealth](https://www.mass.gov/masshealth)** or call us at **(800) 841-2900, TDD/TTY: 711**.

Thank you.

MassHealth
