



**Fully-Insured Health Plan's Coverage of Behavioral Health for Children and Adolescents:
*Plans Partnered with Optum***

Information contained therein is applicable provided you are contracted to provide the services. Information in the following pages is current as of **February 4, 2020**. This information is intended as a supplemental resource. Please refer to [plan documentation](#) for additional details.

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



		In-home Behavioral Services				
Plan Nam	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	H2014	96 units per day (per 15 min)	A combination of medically necessary behavior management therapy and behavior management monitoring, provided, however, that such services shall be available, when indicated, where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting. In addition, medically necessary services provided to a parent or other caregiver of a child to improve the capacity of the parent or caregiver to ameliorate or resolve the child's emotional or behavioral needs, provided, however, that such service shall be provided where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting.	Does not require authorization	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	All fully insured commercial accounts and partners starting July 1, 2019 Can be billed with other outpatient codes within the same 24-hour period.
Connecticare 888-946-4658 (Optum is the MBHO)	H2014	96 units per day (per 15 min)	A combination of medically necessary behavior management therapy and behavior management monitoring, provided, however, that such services shall be available, when indicated, where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting. In addition, medically necessary services provided to a parent or other caregiver of a child to improve the capacity of the parent or caregiver to ameliorate or resolve the child's emotional or behavioral needs, provided, however, that such service shall be provided where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting.	Does not require authorization	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	All fully insured accounts starting July 1, 2019 Can be billed with other outpatient codes within the same 24-hour period.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	H2014	96 units per day (per 15 min)	A combination of medically necessary behavior management therapy and behavior management monitoring, provided, however, that such services shall be available, when indicated, where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting. In addition, medically necessary services provided to a parent or other caregiver of a child to improve the capacity of the parent or caregiver to ameliorate or resolve the child's emotional or behavioral needs, provided, however, that such service shall be provided where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting.	Does not require authorization	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	All fully insured accounts starting July 1, 2019. ASO accounts may buy-up o the services so timing may vary. Can be billed with other outpatient codes within the same 24-hour period.
United Healthcare (Optum is the MBHO)	H2014	96 units per day (per 15 min)	A combination of medically necessary behavior management therapy and behavior management monitoring, provided, however, that such services shall be available, when indicated, where the child resides, including in the child's home, a foster home, a therapeutic foster home, or another community setting. In addition, medically necessary services provided to a parent or other caregiver of a child to improve the capacity of the parent or caregiver to ameliorate or resolve the child's emotional or behavioral needs, provided, however, that such service shall be provided where the child resides, including in the	Does not require authorization	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	All fully insured commercial accounts new or upon renewal beginning July 1, 2019. Can be billed with other outpatient codes within the same 24-hour period.

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



			child's home, a foster home, a therapeutic foster home, or another community setting.			
--	--	--	---	--	--	--

		In-home Therapy				
Plan Nam	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	99510	1 unit per day (not a timed code)	Medically necessary therapeutic clinical intervention or ongoing training and therapeutic support, delivering a flexible variety of services under a comprehensive and coordinated treatment plan either where the child resides or where the family engages in the community	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	1. Code will not pay if billed under member's name while the member is in CBAT / 1. 1. ICBAT care; if member is in CBAT or ICBAT care and a provider wants to conduct In-Home Therapy / FST with family, then 99510 will need to be billed under another family member's name. 2. This is a per diem, single unit code. Typically, would be billed no more than 1 x day. 3. Can be billed with other outpatient codes within the same 24 hour period.
Connecticare 888-946-4658 (Optum is the MBHO)	99510	1 unit per day (not a timed code)	Medically necessary therapeutic clinical intervention or ongoing training and therapeutic support, delivering a flexible variety of services under a comprehensive and coordinated treatment plan either where the child resides or where the family engages in the community.	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	1. Code will not pay if billed under member's name while the member is in CBAT / 1. 1. ICBAT care; if member is in CBAT or ICBAT care and a provider wants to conduct In-Home Therapy / FST with family, then 99510 will need to be billed under another family member's name. 2. This is a per diem, single unit code. Typically, would be billed no more than 1 x day. 3. Can be billed with other outpatient codes within the same 24 hour period.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	99510	1 unit per day (not a timed code)	Medically necessary therapeutic clinical intervention or ongoing training and therapeutic support, delivering a flexible variety of services under a comprehensive and coordinated treatment plan either where the child resides or where the family engages in the community	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	1. Code will not pay if billed under member's name while the member is in CBAT / 1. 1. ICBAT care; if member is in CBAT or ICBAT care and a provider wants to conduct In-Home Therapy / FST with family, then 99510 will need to be billed under another family member's name. 2. This is a per diem, single unit code. Typically, would be billed no more than 1 x day. 3. Can be billed with other outpatient codes within the same 24 hour period.
United Healthcare	99510	1 unit per day (not a timed code)	Medically necessary therapeutic clinical intervention or ongoing training and therapeutic support, delivering a flexible variety of services under a comprehensive and coordinated treatment plan	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to	1. Code will not pay if billed under member's name while the member is in CBAT / 1. 1. ICBAT care; if member is in

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



(Optum is the MBHO)			either where the child resides or where the family engages in the community		https://www.providerexpress.com to check eligibility and cost sharing	<p>CBAT or ICBAT care and a provider wants to conduct In-Home Therapy / FST with family, then 99510 will need to be billed under another family member's name.</p> <p>2. This is a per diem, single unit code. Typically, would be billed no more than 1 x day.</p> <p>3. Can be billed with other outpatient codes within the same 24 hour period.</p>
---------------------	--	--	---	--	---	---

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



		Mobile Crisis Intervention				
Plan Nam	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	H2011	96 units per day (per 15 minutes)	A short-term, mobile, on-site, face-to-face therapeutic response service that is available 24 hours a day, 7 days a week to a child experiencing a behavioral health crisis. Mobile crisis intervention is used to identify, assess, treat and stabilize; to reduce the immediate risk of danger to the child or others; and to make referrals and linkages to all medically necessary behavioral health services and supports and the appropriate level of care. The intervention shall be consistent with the child's risk management or safety plan, if any. Mobile crisis intervention includes a crisis assessment and crisis planning, which may result in the development or update of a crisis safety plan.	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Can be billed with other outpatient codes within the same 24-hour period.
Connecticare 888-946-4658 (Optum is the MBHO)	H2011	96 units per day (per 15 minutes)	A short-term, mobile, on-site, face-to-face therapeutic response service that is available 24 hours a day, 7 days a week to a child experiencing a behavioral health crisis. Mobile crisis intervention is used to identify, assess, treat and stabilize; to reduce the immediate risk of danger to the child or others; and to make referrals and linkages to all medically necessary behavioral health services and supports and the appropriate level of care. The intervention shall be consistent with the child's risk management or safety plan, if any. Mobile crisis intervention includes a crisis assessment and crisis planning, which may result in the development or update of a crisis safety plan.	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Can be billed with other outpatient codes within the same 24-hour period.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	H2011	96 units per day (per 15 minutes)	A short-term, mobile, on-site, face-to-face therapeutic response service that is available 24 hours a day, 7 days a week to a child experiencing a behavioral health crisis. Mobile crisis intervention is used to identify, assess, treat and stabilize; to reduce the immediate risk of danger to the child or others; and to make referrals and linkages to all medically necessary behavioral health services and supports and the appropriate level of care. The intervention shall be consistent with the child's risk management or safety plan, if any. Mobile crisis intervention includes a crisis assessment and crisis planning, which may result in the development or update of a crisis safety plan.	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Can be billed with other outpatient codes within the same 24-hour period.
United Healthcare (Optum is the MBHO)	H2011	96 units per day (per 15 minutes)	A short-term, mobile, on-site, face-to-face therapeutic response service that is available 24 hours a day, 7 days a week to a child experiencing a behavioral health crisis. Mobile crisis intervention is used to identify, assess, treat and stabilize; to reduce the immediate risk of danger to the child or others; and to make referrals and linkages to all medically necessary behavioral health services and supports and the appropriate level of care. The intervention shall be consistent with the child's risk management or safety plan, if any. Mobile crisis intervention includes a crisis assessment and crisis planning, which may result in the development or update of a crisis safety plan.	Does not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Can be billed with other outpatient codes within the same 24-hour period.

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



		Intensive Care Coordination				
Plan Nam	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	H0023	1 unit per day	A collaborative service that provides targeted case management services to children and adolescents with a serious emotional disturbance, including individuals with co-occurring conditions, in order to meet the comprehensive medical, behavioral health, and psychosocial needs of an individual and the individual's family. This service includes an assessment, the development of an individualized care plan, referrals to appropriate levels of care, monitoring of goals, and coordinating with other services and social supports and with state agencies, as indicated. ICC is delivered in office, home or other settings, as clinically appropriate.	Requires authorization. Care Circle Care Management at AllWays Health Partners covering this type of care coordination. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Intensive care coordination should be implemented by providers when they are directly contacted by Optum's CCM team and asked to perform this service. This service is going to be provided by Optum's Internal Complex Care Management (CCM) team. There will be rare situations where our Internal CCM will need to reach out to an external provider to engage in this process. Only in the case where our Internal CCM team reaches out to an external provider will this service be authorized and a single case agreement signed.
Connecticare 888-946-4658 (Optum is the MBHO)	H0023	1 unit per day	A collaborative service that provides targeted case management services to children and adolescents with a serious emotional disturbance, including individuals with co-occurring conditions, in order to meet the comprehensive medical, behavioral health, and psychosocial needs of an individual and the individual's family. This service includes an assessment, the development of an individualized care plan, referrals to appropriate levels of care, monitoring of goals, and coordinating with other services and social supports and with state agencies, as indicated. ICC is delivered in office, home or other settings, as clinically appropriate.	Requires authorization. Care Circle Care Management at AllWays Health Partners covering this type of care coordination. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Intensive care coordination should be implemented by providers when they are directly contacted by Optum's CCM team and asked to perform this service. This service is going to be provided by Optum's Internal Complex Care Management (CCM) team. There will be rare situations where our Internal CCM will need to reach out to an external provider to engage in this process. Only in the case where our Internal CCM team reaches out to an external provider will this service be authorized and a single case agreement signed.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	H0023	1 unit per day	A collaborative service that provides targeted case management services to children and adolescents with a serious emotional disturbance, including individuals with co-occurring conditions, in order to meet the comprehensive medical, behavioral health, and psychosocial needs of an individual and the individual's family. This service includes an assessment, the development of an individualized care plan, referrals to appropriate levels of care, monitoring of goals, and coordinating with other services and social supports and with state agencies, as indicated. ICC is delivered in office, home or other settings, as clinically appropriate.	Requires authorization. Care Circle Care Management at AllWays Health Partners covering this type of care coordination. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Intensive care coordination should be implemented by providers when they are directly contacted by Optum's CCM team and asked to perform this service. This service is going to be provided by Optum's Internal Complex Care Management (CCM) team. There will be rare situations where our Internal CCM will need to reach out to an external provider to engage in this process. Only in the case where our Internal CCM team reaches out

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



						to an external provider will this service be authorized and a single case agreement signed.
United Healthcare (Optum is the MBHO)	H0023	1 unit per day	A collaborative service that provides targeted case management services to children and adolescents with a serious emotional disturbance, including individuals with co-occurring conditions, in order to meet the comprehensive medical, behavioral health, and psychosocial needs of an individual and the individual's family. This service includes an assessment, the development of an individualized care plan, referrals to appropriate levels of care, monitoring of goals, and coordinating with other services and social supports and with state agencies, as indicated. ICC is delivered in office, home or other settings, as clinically appropriate.	Requires authorization. Care Circle Care Management at AllWays Health Partners covering this type of care coordination. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Intensive care coordination should be implemented by providers when they are directly contacted by Optum's CCM team and asked to perform this service. This service is going to be provided by Optum's Internal Complex Care Management (CCM) team. There will be rare situations where our Internal CCM will need to reach out to an external provider to engage in this process. Only in the case where our Internal CCM team reaches out to an external provider will this service be authorized and a single case agreement signed.

Community Based Acute Treatment for Children and Adolescents (CBAT)						
Plan Nam	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	Rev 1001+H0017	Per diem	Mental health services provided in a staff-secure setting on a 24-hour basis with sufficient clinical staffing to ensure safety for the child or adolescent, while providing intensive therapeutic services including, but not limited to: daily medication monitoring; psychiatric assessment; nursing availability; individual, group and family therapy; case management; family assessment and consultation; discharge planning; and psychological testing, as needed. This service may be used as an alternative to, or transition from, inpatient services.	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.
Connecticare 888-946-4658 (Optum is the MBHO)	Rev 1001+H0017	Per diem	Mental health services provided in a staff-secure setting on a 24-hour basis with sufficient clinical staffing to ensure safety for the child or adolescent, while providing intensive therapeutic services including, but not limited to: daily medication monitoring; psychiatric assessment; nursing availability; individual, group and family therapy; case management; family assessment and consultation; discharge planning; and psychological testing, as needed. This service may be used as an alternative to, or transition from, inpatient services.	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	Rev 1001+H0017	Per diem	Mental health services provided in a staff-secure setting on a 24-hour basis with sufficient clinical staffing to ensure safety for the child or adolescent, while providing intensive therapeutic services including, but not limited to: daily medication monitoring; psychiatric assessment; nursing availability; individual, group and family therapy; case management; family assessment and consultation; discharge	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



			planning; and psychological testing, as needed. This service may be used as an alternative to, or transition from, inpatient services.			
United Healthcare (Optum is the MBHO)	Rev 1001+H0017	Per diem	Mental health services provided in a staff-secure setting on a 24-hour basis with sufficient clinical staffing to ensure safety for the child or adolescent, while providing intensive therapeutic services including, but not limited to: daily medication monitoring; psychiatric assessment; nursing availability; individual, group and family therapy; case management; family assessment and consultation; discharge planning; and psychological testing, as needed. This service may be used as an alternative to, or transition from, inpatient services.	Requires authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.

Intensive Community Based Acute Treatment for Children and Adolescents (ICBAT)						
Plan Name	Procedure Code & Modifier	Unit	Definition	Authorization Procedures	Cost Sharing/Deductible	Other Information
Always Health Partners 844-451-3518 (Optum is the MBHO)	Rev 1001+H0018	Per diem	Provides the same services as CBAT but of higher intensity, including more frequent psychiatric and psychopharmacological evaluation and treatment and more intensive staffing and service delivery. ICBAT programs have the capability to admit children and adolescents with more acute symptoms than those admitted to CBAT. ICBAT programs are able to treat children and adolescents with clinical presentations similar to those referred to inpatient mental health services but who are able to be cared for safely in an unlocked setting. Children and adolescents may be admitted to an ICBAT directly from the community as an alternative to inpatient hospitalization. ICBAT is not used as a step-down placement following discharge from a locked, 24-hour setting.	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.
Connecticare 888-946-4658 (Optum is the MBHO)	Rev 1001+H0018	Per diem	Provides the same services as CBAT but of higher intensity, including more frequent psychiatric and psychopharmacological evaluation and treatment and more intensive staffing and service delivery. ICBAT programs have the capability to admit children and adolescents with more acute symptoms than those admitted to CBAT. ICBAT programs are able to treat children and adolescents with clinical presentations similar to those referred to inpatient mental health services but who are able to be cared for safely in an unlocked setting. Children and adolescents may be admitted to an ICBAT directly from the community as an alternative to inpatient hospitalization. ICBAT is not used as a step-down placement following discharge from a locked, 24-hour setting.	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.
Harvard Pilgrim Health Care 888-777-4742 (Optum is the MBHO)	Rev 1001+H0018	Per diem	Provides the same services as CBAT but of higher intensity, including more frequent psychiatric and psychopharmacological evaluation and treatment and more intensive staffing and service delivery. ICBAT programs have the capability to admit children and adolescents with more acute symptoms than those admitted to CBAT. ICBAT programs are able to treat children and adolescents with clinical presentations similar to those referred to inpatient mental health services but who are able to be cared for safely in an unlocked setting. Children and	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.

**Fully-Insured Health Plans' Coverage of Behavioral Health for Children and Adolescents:
Plans Partnered with Optum**



			adolescents may be admitted to an ICBAT directly from the community as an alternative to inpatient hospitalization. ICBAT is not used as a step-down placement following discharge from a locked, 24-hour setting.			
United Healthcare (Optum is the MBHO)	Rev 1001+H0018	Per diem	Provides the same services as CBAT but of higher intensity, including more frequent psychiatric and psychopharmacological evaluation and treatment and more intensive staffing and service delivery. ICBAT programs have the capability to admit children and adolescents with more acute symptoms than those admitted to CBAT. ICBAT programs are able to treat children and adolescents with clinical presentations similar to those referred to inpatient mental health services but who are able to be cared for safely in an unlocked setting. Children and adolescents may be admitted to an ICBAT directly from the community as an alternative to inpatient hospitalization. ICBAT is not used as a step-down placement following discharge from a locked, 24-hour setting.	Requires authorization. Services for Partners ASO members seeing a contracted provider will not require authorization.	Member eligibility and cost sharing may vary by plan. Providers can go to https://www.providerexpress.com to check eligibility and cost sharing	Must be billed with corresponding HCPCS.