



# MassHealth Managed Care Options April 2023



# MassHealth Managed Care Options 2023

- ▶ MassHealth has continued with Accountable Care Organizations in its recently-renewed agreement with the federal government
- ▶ Effective April 1<sup>st</sup>, MassHealth open enrollment period begins along with new ACO options becoming available
- ▶ MassHealth anticipates a significant number of members changing plans in April

**Reminder!** MassHealth members follow their Primary Care Providers into the ACO in which the PCP participates

# MassHealth Managed Care Options 2023

- ▶ There are changes in ACO structures, primary care composition, partnerships, and service areas

## Examples

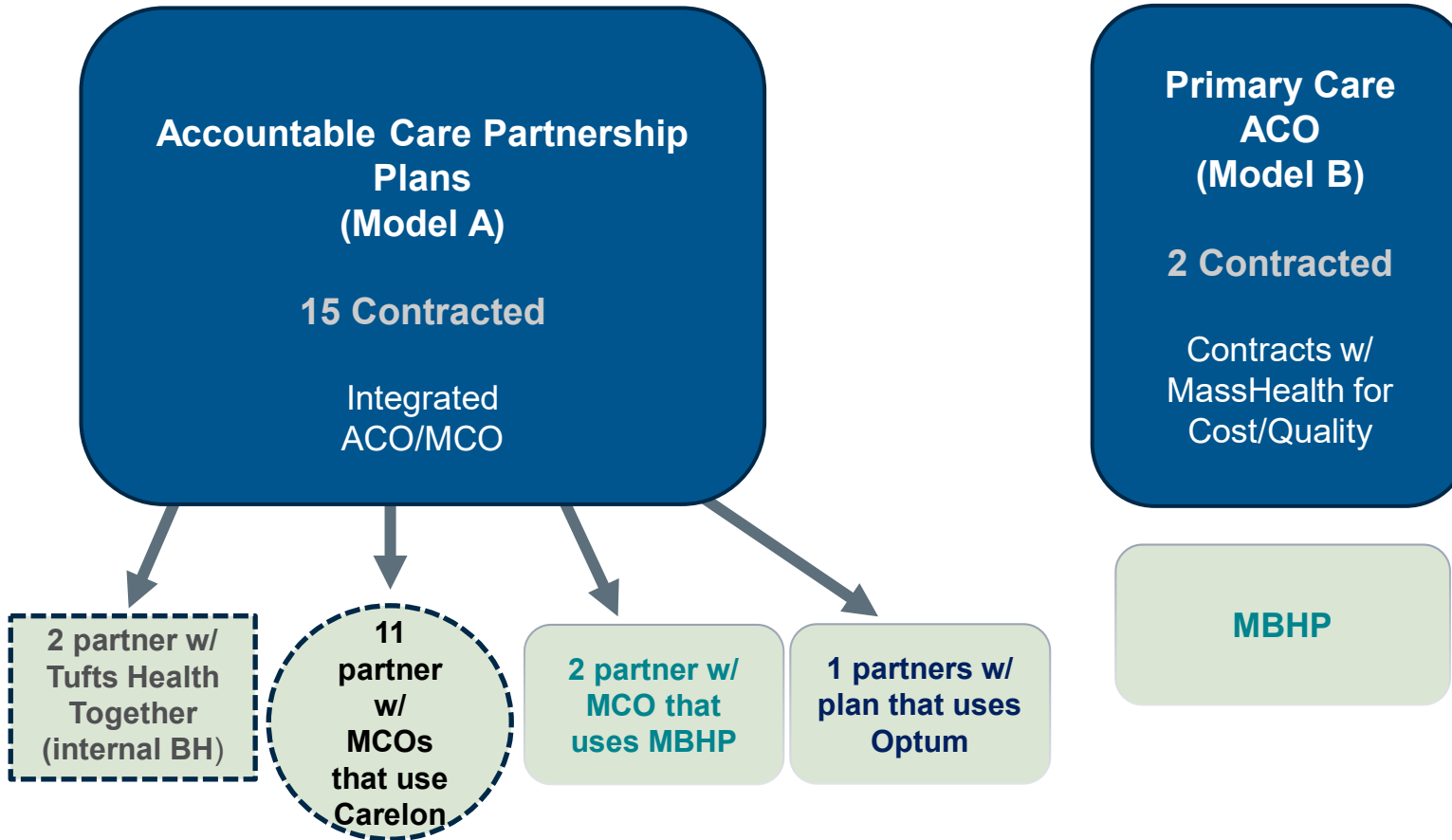
- ▣ UMass Memorial Health has partnered with Tufts Health Together in an ACO
  - ▣ East Boston Neighborhood Health Center exited Community Care Cooperative to partner with WellSense in an ACO
  - ▣ Mass General Brigham ACO (AllWays) is transitioning from a Primary Care ACO using MBHP for BH to become an Accountable Care Partnership Plan partnered with Mass General Brigham ACO and Optum for BH
- ▶ There are branding changes adding to complexity

## Examples:

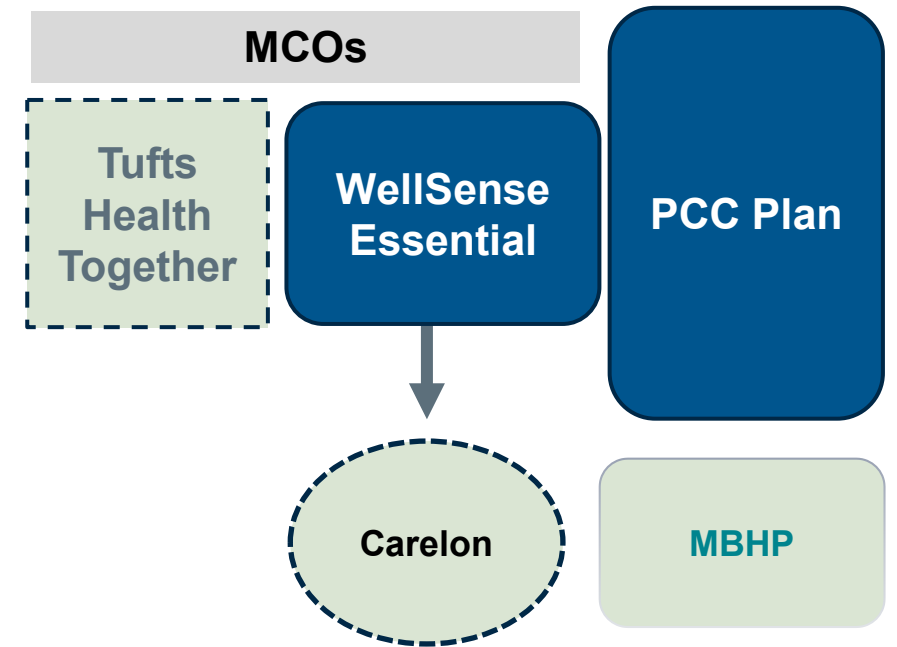
- ▣ **BMC Healthnet** has become **WellSense**
- ▣ **Beacon Health Options** has become **Carelon**

# MassHealth Managed Care Options 2023

## MEMBERS ATTRIBUTED TO AN ACO



## MEMBERS NOT ATTRIBUTED TO AN ACO



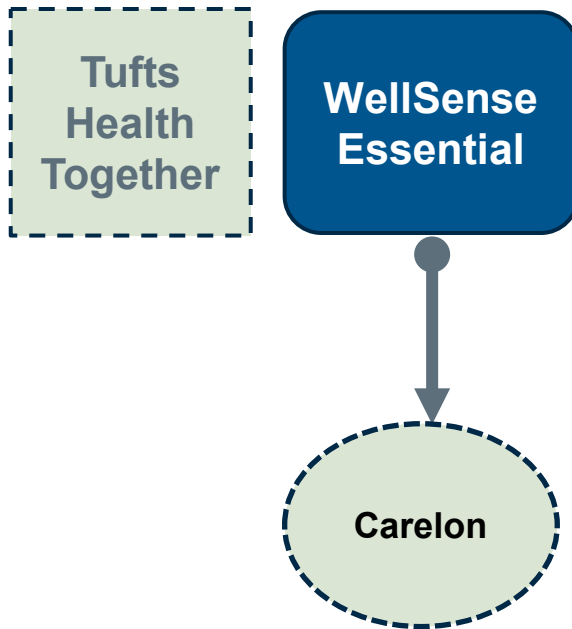
Green fill indicates the entity that manages BH

# MassHealth Managed Care Options 2023 – Non-ACO

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Members Not Attributed to an ACO

MCOs



PCC Plan

MBHP

ABH

Green fill indicates the entity or entity type that manages BH

# MassHealth Managed Care Options 2023 - ACOs

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## MEMBERS ATTRIBUTED TO AN ACO

### Accountable Care Partnership Plans (Model A) Integrated ACO/MCO

1. Mass General Brigham Health w/ Mass General – BH through Optum
2. Fallon Health/Reliant Medical Group – BH through Carelon
3. Fallon Health/Atrius Health – BH through Carelon
4. Fallon Health/Health Collaborative of the Berkshires – BH through Carelon
5. Health New England/Baystate Healthcare Alliance – BH through MBHP
6. Tufts Health Public Plans, Inc./Cambridge Health Alliance – Self-managed BH
7. Tufts Health Public Plans, Inc./UMass Memorial Health Care, Inc. – Self-managed BH
8. WellSense Health Plan/Boston Accountable Care Organization, Inc. – BH through Carelon
9. WellSense Health Plan/Beth Israel Lahey Health Performance Network – BH through Carelon
10. WellSense Health Plan/Boston Children's Health Accountable Care Organization – BH through Carelon
11. WellSense Health Plan/East Boston Neighborhood Center – BH through Carelon
12. WellSense Health Plan/Mercy Health Accountable Care Organization – BH through Carelon
13. WellSense Health Plan/Signature Health Corp. – BH through Carelon
14. WellSense Health Plan/Southcoast Health Network – BH through Carelon
15. WellSense Health Plan/Tufts Medicine, Inc. – BH through Carelon

### Primary Care ACO (Model B)

No MCO.  
Contracts directly w/  
MassHealth

1. Community Care Cooperative
2. Steward Health Choice



**MBHP**

administers BH benefit

# MassHealth Managed Care Options 2023 – BH Benefit Look

## Carelon

1. Fallon 365 Care
2. Fallon Health-Atrius Health Care
3. Berkshire Fallon Health Collaborative
4. WellSense Community Alliance
5. WellSense Essential (MCO)
6. WellSense BILH Performance Network ACO
7. WellSense Boston Children's ACO
8. East Boston Neighborhood Health WellSense Alliance
9. WellSense Mercy Alliance
10. WellSense Signature Alliance
11. WellSense Southcoast Alliance
12. WellSense Care Alliance

## MBHP

1. BeHealthy Partnership Plan
2. Community Care Cooperative
3. Steward Health Choice

## Optum

1. Mass General Brigham Health Plan

## Tufts Health Together

1. Tufts Health Together (MCO)
2. Tufts Health Together with CHA
3. Tufts Health Together with UMass Memorial Health

# MassHealth Eligibility Redeterminations (Renewals)

- ▶ This overview is about managed care options, but it is important to know about MassHealth eligibility determinations or renewals
- ▶ MassHealth is required by the U.S. government to redetermine (renew) eligibility for all members over the next year
- ▶ For a subset of MassHealth members, redetermination *and* plan enrollment processes will coincide.



**Act Now, Stay Covered!** Providers can help MassHealth members keep coverage by encouraging them to report address, phone number, email, household, job, income, disability status, or pregnancy changes immediately.

- Renewal info and a provider toolkit is available at: <https://www.mass.gov/masshealth-eligibility-redeterminations>
- The Massachusetts Health Care Training Forum is offering provider webinars on March 23rd & 28th. Registration & past webinar recordings available here: <https://www.masshealthmtf.org/ma-health-care-learning-series/trainings/masshealth-2023-2024-redeterminations>



# Continuity of Care

- ▶ MassHealth is mandating a 90-day “continuity of care” period where members can continue to access care from existing providers, regardless of contracted provider networks. This period begins April 1, 2023
- ▶ MassHealth has established a process to ensure prior authorizations and referrals transfer from former plan to new plan
- ▶ MassHealth is directing plans to pay for pharmacy and non-pharmacy services in the absence of prior authorizations for specified periods of time and under certain circumstances

## Additional Information


[MassHealth Managed Care Entity Bulletin 98](#): Temporary Prior Authorizations Flexibilities Effective April 1, 2023

# Resources Continued

- ▶ MassHealth Member Enrollment Guide has information on plans, service area and much more
- ▶ [www.MassHealthChoices.com](http://www.MassHealthChoices.com) has been updated with new plan options and information

## Accountable Care Partnership Plans

**Tufts Health Together with UMass Memorial Health**



**SERVICE AREAS**  
Athol  
Frammingham  
Gardner-Fitchburg  
Southbridge  
Worcester

**Find your town and its service area on page 38.**

The mission of the Tufts Health Together with UMass Memorial Health is to improve the health and wellness of the MassHealth members we serve. We do that by providing our members with patient-centered, high-quality care that addresses their medical, behavioral health, and social needs. We will strive to understand your cultural and language needs and help you achieve your health goals.

**Special Programs and Extra Benefits**

- Pregnancy programs
- Healthy cooking and nutrition programs
- Fitness reimbursement
- Gift cards towards car seats and booster seats

Contact the plan for a full list of special programs and extra benefits. Certain rules may apply.

[www.tuftshealthtogether.com/umassmemorialhealth](http://www.tuftshealthtogether.com/umassmemorialhealth)  
Customer Service: (888) 257-1985  
Behavioral Health: (888) 257-1985

**Hospitals**  
Tufts Health Plan includes the following hospitals:

**Tufts Health Together with CHA**

Hospital Name	City
Beth Israel Deaconess Medical Center	Boston
CHA -Cambridge Hospital	Cambridge
CHA Everett Hospital	Everett
CHA Somerville	Somerville
Mt. Auburn Hospital	Newton
Newton-Wellesley Hospital (Mass General Brigham)	Newton
Tufts Medical Center	Boston

**MassHealth Enrollment Guide**  
Your Choices Starting APRIL 2023



**LEARN**  
about health plans

**COMPARE**  
health plans

**ENROLL**  
in a health plan

COMMONWEALTH OF MASSACHUSETTS | Executive Office of Health and Human Services

# Resources

## ▶ Eligibility Verification Systems (EVS)

- Providers should continue to check EVS daily in the Provider Online Service Center (POSC)
- Managed care data restrictive messages will be updated to identify which type of health plan the member is enrolled in and plan contact information for Billing, Service Auths, and BH vendors
- EVS displays current eligibility only so it is not possible to view enrollment changes that will occur on April 1<sup>st</sup>
- An updated Job Aid on checking EVS on POS is here:

<https://www.mass.gov/doc/masshealth-mmis-job-aid-verify-member-eligibility-0/download>