ASSOCIATION FOR BEHAVIORAL HEALTHCARE

e∙update

March 2023



Please join us for a Virtual Launch of A Guide to The Siting of Community-Based Social Service Programs In Massachusetts

Friday, March 10, 2023 10:00am - 11:00am Zoom Webinar

The Association for Behavioral Healthcare, Inc., the Association of Developmental Disabilities Providers, Inc., Children's League of Massachusetts, Inc., and the Massa-chusetts Council of Human Service Providers, Inc., will be hosting a webinar to launch **A Guide to The Siting of Community-Based Social Service Programs In Massachusetts** by Benjamin A. Fierro III, Esq.. <u>Attorney Fierro</u> will review the rele-vant state and federal laws and offer practical advice on how to approach municipal officials when challenges arise about siting human service programs in local communi-ties.

Date: Friday, March 10 Time: 10 a.m. Cost: Free (Registration is required.)

Closed Captioning: This webinar will be closed captioned, and a live transcription will be available.

Recording: This webinar will be recorded.

About the Webinar: This webinar is a companion resource to A Legal and Practice Guide To The Siting of Community-Based Social Service Programs In Massachusetts, sponsored by the Association for Behavioral Healthcare, Inc., the Association of De-velopmental Disabilities Providers, Inc., Children's League of Massachusetts, Inc., and the Massachusetts Council of Human Service Providers, Inc. Authored by Attorney Benjamin Fierro III, this publication seeks to empower providers with the knowledge of the laws they need to understand when engaging with municipal officials when they seek to open a new program, home or facility in a community. To access the siting guide, <u>click here</u>. As an ABH member accessing this guide, you will need to be logged in to ABH's Members-Only Portal. If you have problems accessing the portal, please contact Meg Socha at msocha@abhmass.org.

Target Audience: CEOs and Senior Staff.

Click here to Register.

ABH April Committee Meetings

Tuesday, April 4 ATS/CSS, 10 a.m.

Monday, April 10 Billing, 10 a.m.

Tuesday, April 11 ACCS Services, 2:30 p.m.

> Wednesday, April 12 HR, 2:30 p.m.

Thursday, April 13 SOAP, 10 a.m.

<u>Friday, April 14</u> Corporate Compliance, 10 a.m.

> <u>Tuesday, April 18</u> **OTP**, 9:30 a.m.

<u>Wednesday, April 19</u> MAP Subcommittee, 10 a.m.

> Thursday, April 20 COE RRS, I p.m.

Wednesday, April 26 Outpatient, 10 a.m.

To learn more about ABH's Committees, click <u>here</u>.

Webinar: MassHealth Health Plan Updates: Relaunch of ACO Programs

MassHealth managed care eligible members include members younger than 65, with no TPL (including Medicare), living in the community, and in the following MassHealth coverage types: Standard, CarePlus, CommonHealth, or Family Assistance can select to join an Accountable Care Organization (ACO) plan, Managed Care Plan (MCO), or the Primary Care Clinician (PCC) plan. MassHealth originally launched the Accountable Care Organization (ACO) program in March 2018. Through a re-procurement, MassHealth selected 17 healthcare organizations to participate in the MassHealth ACO program. The new health plans will launch on April I, 2023. MassHealth ACOs are integrated networks of physicians, hospitals, and other communitybased healthcare providers that are accountable for the quality, cost, and member experience of care for 1.2 million MassHealth members.

In February, members were mailed notices providing updates about their enrollment in the MassHealth health plan. Member enrollment in ACOs will be based on their relationship with their current primary care provider to ensure continuity of care. Members generally follow their Primary Care Providers (PCP). If a member's PCP assignment is not available in MassHealth's systems, the member will move with their ACO partner.

Depending on whether a member is special assigned, or not being moved to a new plan, they will receive different messaging in 2023.

At the end of the webinar, you'll be able to:

- Identify MassHealth's health plan options available for selection starting April 1, 2023
- Describe the types of messages members may receive about their health plan enrollment
- Identify key dates, continuity of care period, and actions
- Explain how members can learn, find a MassHealth health plan or providers, and enroll in a plan

To register, please click the link below. You must be registered by **Friday, March 10th**.

Friday, March 24th, 10:00am - 11:30pm Register Here

Roadmap for BH Reform – Partner Toolkit

The Commonwealth recently launched the new <u>Behavioral Health Help Line</u> and established <u>25 Community</u> <u>Behavioral Health Centers</u>, as part of the <u>Roadmap for Behavioral Health Reform</u>. The state has developed a new "Partner Toolkit": <u>mass.gov/BHtoolkit</u>. This toolkit contains pre-made public awareness and informa-tional materials (including social media graphics, fact sheets, flyers, and more) that you can use to let your community know about these new services. We ask that you use this toolkit to help us spread the word about the Behavioral Health Help Line and Community Behavioral Health Centers. If you would like to re-quest free, professionally printed promotional materials, you can order those within the toolkit as well.

The Massachusetts Association for Mental Health (MAMH) and the NASMHPD Research Institute, Inc. recently published

An Inventory of Programs & Policies to Enhance Recruitment & Retention of the Behavioral Health Workforce in Massachusetts.

To access this document, click <u>here</u>.

Updated Medication Administration Program (MAP) Blicies

The Department of Public Health and the Drug Control Program have released two updated MAP policies that are effective as of February I, 2023:

MAP Policy on Transcription Training and Testing – The Drug Control Program has amended MAP Policy 02-1, 02-7, 13-1, and 13-3, and has added Policy 13-7 relative to Transcription. These amendments remove the transcription requirement from the Certification testing and replace the requirement with Provider specific transcription training. Transcription knowledge will still be included as part of the MAP training. However, transcription authorization will move to Provider-delivered specialized training (similar to G/J tube, warfarin, Epi-pen, etc.) to be completed after the staff person becomes Certified. This new process will allow staff to become MAP Certified and available to administer medications once successfully completing the Knowledge Test and Medication Administration skills test. Redlined amendments of the relevant portions of 02-1 Certification Process and Guidelines, 02-7 Recertification Guidelines, 13-1 Transcription, Posting and Verifying of Health Care Provider's Orders, and 13-3 Telephone Orders, and New MAP Policy 13-7, are included.

<u>Valid Health Care Provider Orders</u> – MAP Sites – This policy outlines the acceptable signatures for a Health Care Provider (HCP) Order, including electronic signatures, and for how long the signatures are valid.

March Provider Cybersecurity Call

Join the Massachusetts eHealth Institute (MeHI) and the MassCyberCenter on **March 9th at 10** am for their monthly health care provider cybersecurity call. As always, they will be joined by representatives of the Department of Homeland Security (DHS) and the Commonwealth Fusion Center who will provide updates on recent cyber threats and trends. This meeting will also include a presentation on laptop security in health care.

These calls will continue to occur on the second Thursday of every month and will feature a discussion leader from MeHI and the MassCyberCenter, DHS, the Commonwealth Fusion Center, and additional guest speakers to provide updates on emerging threats and cover a monthly topic of interest from the group. You can register for the call now by visiting their Zoom registration page.

If you have any questions on the series please email <u>fathy@masstech.org</u>. This series was developed as an outcome of the 2020 Baseline Cybersecurity of Massachusetts Healthcare Provider Survey. The Association for Behavioral Healthcare, Home Care Alliance of Massachusetts, LeadingAge Massachusetts, Massachusetts Health & Hospital Association, Massachusetts League of Community Health Centers, Massachusetts Medical Society, and Massachusetts Senior Care Association partnered with MeHI and the MassCyberCenter to develop and circulate the survey.

Keeping Coverage

MassHealth Eligibility Redetermination Outreach Toolkit and Supporting Materials. MassHealth's toolkit serves as a communication guide and provides partner resources to help prepare for the end of the continuous cov-



erage requirements. It includes downloadable posters, flyers, template social media messaging and more.

Click <u>here</u> to learn more about MassHealth's redetermination process and download zip files to access the complete toolkit and supporting materials to help prepare for the upcoming end of the continuous coverage requirements. Currently, supporting materials are available in Spanish, Portuguese, Haitian Creole, Vietnamese, Khmer, Chinese, Arabic, and Cape Verdean Creole.

MassHealth Member (Limited) Self-Service Portal Landing Page

If you are under 65, you can create an online MA Login Account to easily stay connected to MassHealth. Using an MA Login account is the fastest way to get information about your MassHealth or Health Connector coverage. With an MA Login Account, you can:

- Apply for coverage
- Renew your coverage
- <u>Report household changes</u>
- Submit requested information, and more.

To access the MassHealth MA Login Accounts webpage, click here.

Interesting Reads

- One State Looks to Get Kids in Crisis out of the ER And Back Home. Kaiser Health News.
- The Kids Are Not OK. Kaiser Health News.
- KFF/CNN Mental Health In America Survey. Kaiser Family Foundation.
- <u>A Look at Recent Medicaid Guidance to Address Social Determinants of Health</u> and Health-Related Social Needs. *Kaiser Family Foundation*.
- Teens turning to TikTok for mental health advice are self-diagnosing. CBS News.
- <u>New centers offer care for mental health and addiction, but leave out most pri-</u>vately insured patients. WGBH.
- <u>Remaking America: Recovery High Schools And Teens Facing Addiction</u>. NPR.

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